



# ANIMAL TECHNOLOGIES, INC

A BIOLOGICAL RESOURCE

P.O. Box 130243  
Tyler, TX 75713-0243  
(903) 592-1363  
Fax (903) 593-0960  
[Sales@animaltechnologies.com](mailto:Sales@animaltechnologies.com)

July 24, 2003

To Whom It May Concern:

Mr. Carter Thompkins, with IMS, provided consulting and instructional services to Animal Technologies, Inc. The purpose of the services was to aid in our ISO 9001:2000 certification.

With input from the company, Mr. Thompkins wrote our Quality Manual, and Quality Procedure Manual. He prepared some forms and graphs for the company, and provided quality instruction to a group of employees on the new ISO 9001:2000 system. Mr. Thompkins also consulted with us during our first internal audit on the procedures and expectations of external auditors. When not on site, he was accessible to answer questions and provide advice.

Overall the services provided by Mr. Thompkins were good, and we would continue to use his services.

Sincerely,

Cindy Skrobarcek  
General Manager

CERTIFIED  
**ISO 9001:2000**  
Quality System