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HYDRO USA CO.

We retained the services of Integrated Management Systems to help us implement a quality management system that would pass an ISO 9001:2000 certification audit.

I am happy to report that their services have been professional, timely, and successful in allowing us to pass this certification audit on the first attempt, with no adverse findings.

We have been particularly impressed with their detailed knowledge of the key elements of the standard, the ability to communicate effectively to our staff and management, and the informal and non-confrontational manner in which IMS has carried out this assignment.

We would not hesitate to recommend their services to anyone wishing to achieve not only successful certification, but also to improving the caliber and quality of their operation, from improved customer relationships, to significant operational cost reductions.

A handwritten signature in black ink, appearing to read "Kurt Rose", is written over a horizontal line.

**Kurt Rose
President
Hydro USA**