



## Integrated Management Systems

*"The innovative approach"*

Integrated Management Systems (IMS) is a consulting service company that specializes in helping client companies:

- Improve their Management Systems;
- Prepare for and pass a registration audit for ISO 9001: 2000, AS/TS9000; TS16949 or ISO 14001 certification; and
- Maintain the Quality/Environmental Management System at calculable peak performance and effectiveness, using the latest and most successful technology and techniques.



IMS is a client-focused consulting firm with over 35 years of combined experience developing businesses in a myriad of industries. Our success is a direct result of the integration of our client-consultant relationship philosophy and the resulting effective implementation of the IMS programs.

Using common objectives and service standards co-established and co-monitored by IMS, our aim is to offer an integrated and comprehensive approach to implementing or improving the management systems of a client company to ensure that the QMS or EMS is not only expediently implemented, but also maintained at peak effectiveness.

Our process involves changing the mind-set about quality management from mere compliance to a Quality Management System's requirements, to implementing a valuable and effective management tool using a process approach to day-to-day hands-on management, with a constant emphasis on incremental improvement, greater efficiency, lower costs, and more acute understanding of how and why the company operates as it does.



We advise and train management and employees on establishing measurable goals, developing controls and informational mechanisms, ensuring that management visibility, the use of operating procedures and internal auditing within the company produce effective continual improvement.

With the IMS tools companies have a degree of predictive ability to forecast initiatives, identify trends, and correct operational shortcomings in a continual quest for improvement and market competence. Whatever the need, IMS has the capability and expertise to offer competitive solutions. As a private firm, we are more flexible and can react quickly and effectively to almost any situation, providing objective assessments and creative answers to large and small companies alike.

Integrated Management Systems (IMS) offers a variety of services to client companies that seek to improve and maintain the effectiveness of their Quality Management Systems.

The services we offer are based on years of experience both in operating businesses, and in helping other companies improve their management skills and effectiveness.

The IMS approach provides a creatively effective alternative, always assuring compliance to the requirements of the International Standards. Call us and achieve results at less overall cost than doing it within.



### Integrated Management Systems

#### Administration

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## Integrated Management Systems Consulting Services

- QMS and EMS Systems Implementation and Maintenance: ISO9001: 2000, ANSI/API Q1, AS/TS9000, TS16949, ISO14000,
- Gap Analysis/QMS Program Planning
- Customer Relationship Development Systems and Implementation
- Level One and Level Two Document Development and Drafting
- Work Instruction Development and Drafting
- Document Control Systems Development and Implementation (Master Lists and Custom Forms)
- Internal Audit Program Development and Maintenance
- Customer Satisfaction Program Development and Implementation
- Purchasing Program Development (Price Leveraging, Relationship Development)
- ERP/MRP System Implementation and Development
- Subcontractor Development Program
- Culture Surveys Through to Intervention/Resolution Implementation
- Safety Program Implementation (Procedure Drafting and Training, Development of MSDS Manuals)

IMS

## Integrated Management Systems Human Resource and Business Development

- **Internal Auditor Training:** (2, 3, and 5 day classes available) Focusing on Objective Risk Assessment and Analytical Process Auditing
- **Vision Powered Management/Leadership Development:** Strategies for improving customer loyalty, business processes, quality and profits
- **Harnessing Team Creativity:** Leadership skills for Team Leaders
- **Bring out the Best:** Leadership skills development for managers and supervisors
- **Practical Solutions?:** Methods and tools for improving employee performance and fostering accountability for problem resolutions
- **Effective Meetings Now:** Techniques for conducting successful meetings



Integrated Management Systems

*World's Most Comprehensive QMS  
Consultation Organization*

*Providing Companies  
with a cost-effective*

*alternative for successful*

*Quality Management System*

*Development*

*and Implementation*

